



SHAPE INTERNATIONAL SYMPOSIUM 2018

Venue: Griffith University, Southbank Campus, Brisbane Australia
226 Grey Street, South Brisbane, Building S 02 Level 7

Aims:

In an environment of collegiality and openness to provide an opportunity for:

- *Health management academics, research students and professionals with an interest in education and workforce development to explore issues and establish networks of academics with similar research interests*
- *SHAPE members to discuss State and program issues and developments*
- *Academics and higher degree students to discuss their research ideas, plans and methodologies and explore current and new research and curriculum directions in a supportive environment*
- *The development of future strategies relating to SHAPE's objectives*

Wednesday 18th July	SHAPE members and higher degree student day	Time
	Coffee and Registration	1000 - 1025
	Welcome by Zhanming Liang, President, SHAPE	1025 - 1030
Chair: Anne Smyth	Guest presentation: "Philosophy of Health Service Management" Professor Martin Connor Director, Centre for Health Innovation, Griffith University	1030 - 1130
Chair: Sheree Lloyd	Higher degree student research presentations	1130 - 1230

Sarah Low	Future-proof and sustainable health professionals for the 21st century: Applying transversal competencies to workforce development and learning pedagogy	1130 - 1150
Linda Furness	How can a regional health service contribute to Allied Health students beginning to think feel and act like a health professional?	1150 - 1210
Katerina Ristevska	Barriers that influence the implementation of telehealth in hospitals	1210 – 1230
Lunch		1230 – 1320
Chair: Janny Maddern	Member program research presentations Two presentations	1320 - 1400
Lois Meyer	Graduate health managers: a needs analysis of health systems internationally	1320 - 1340
Simon T. Cheung	Competency Development for Health Services Management Undergraduates in Hong Kong	1340 - 1400
Chair: Sandra Leggat	Quest presentation 'Enabling High Performing Health organisations' Mr Mark Avery, Discipline Head and Program Director Health Service Management, Griffith University Followed by a panel discussion on HSM programs design.	1400 - 1500
Afternoon Tea		1500 - 1515
Chair: Godfrey Isouard	Country, State and Program reports: Open discussion	1515 - 1600
Chair: Mark Mackay	SHAPE Strategic Planning day update and follow up etc.	1600 - 1645
Chair: Zhanming Liang	SHAPE General meeting and AGM	1700 - 1800
Host: Zhanming Liang	Welcome Reception for all delegates	1800 - 2000
Thursday 19 July	Main Symposium program	Time
Welcome by Zhanming Liang, President, SHAPE		0900 - 0905
Official Opening by Prof David Ellwood, Head of School, Medicine, Griffith University		0905 - 0910
Chair: Zhanming Liang	<u>Session 1: Chris Selby-Smith Oration</u> "Re-SHAPE-ing our thinking: a critical view of using metrics for measuring research impact" Professor Anneke Fitzgerald, Department of International Business and Asian Studies, Griffith Business School.	0910 - 1010
Morning Tea		1010 - 1025

Chair: Anne Smyth	<u>Session 2: Health leadership and management</u> Mary Harris Student Bursary winner announcement	1025 - 1230
Monisha Vaid Sandhu	Investing in developing managers' understanding of the complexity of healthcare environment: Case of Not-For-Profit Organizations	1030 - 1050
Sandra Leggat	"No one comes to work to harm patients" : Views of Australian hospital leaders on the provision of safe care	1050 - 1110
Janny Maddern	How health care managers weather change: Implications for health care management programs	1110 - 1130
Shaney Olsen	Building clinician capability to lead service improvement for future healthcare sustainability	1130 - 1150
Boonruang Khaonuan	Desired competencies of primary care managers for strengthening district health management in Krabi Province, Thailand.	1150 - 1210
Elina Karalis	Becoming a high reliability organization in healthcare: educate the leaders first	1210 - 1230
Lunch		1230- 1310
Chair: Kevin Forde	<u>Session 3: Health service provision, experience and implications</u>	1310 - 1500
Davoud Pourmarzi	Validation of elements of community based models for treating hepatitis C virus infection: a Delphi method protocol	1310 - 1330
Ben Ballard	Nursing and Midwifery Workload Conceptual Model in an Acute Care Setting	1330 - 1350
Mark Mackay	Control Charts and the Emergency Department 4-hour Rule – A Case Study	1350 - 1410
Thomas Davis	Content analysis within healthcare management; how hospital performance affects management word choice	1410 - 1430
Anneke Fitzgerald	A call for age-friendly communities: Developing, implementing and evaluating an Intergenerational Learning Program in Australia	1430 - 1450
Afternoon Tea and Eight Poster Presentations		1500 – 1600
Chair: Zhanming Liang	<u>Session 4: SHAPE Launch and update</u> <ul style="list-style-type: none"> • SHAPE Website Site • SHAPE Scholarship and Sponsorship • Health Service Research Handbook e-book 	1600 – 1620
Chair: Janny Maddern	Session 5: Health service provision: local and international experience	1620 – 1700
Mark Mackay	Trying to Understand the Patient Pathway – A Case Study	1600 - 1620

Antares Pamuardhiarso Soemantri	Universal Health Coverage in Indonesia: Progress to date and Future Proofing the Prosperity of Indonesia's Population: A Critical Analysis	1620 - 1640
Pengqian Fang	Evaluation of Patient Experience in County-level Public Hospitals in China – An Empirical Study Based on Picker Patient Experience Scale	1640 - 1700
Conference dinner	Delegates registered for the Conference Dinner GREEK CLUB 29 Edmonstone St South Brisbane https://www.thegreekclub.com.au/	1830 for 1900
Friday 20 July	Main Symposium program	Time
Chair: Sheree Lloyd	Session 6 Guest Presentation "Emergency Healthcare of the Future" Professor Gerry Fitzgerald, Discipline Leader of Health Management and Disaster Management	0930- 1030
Morning tea		1030 - 1050
Chair: Mark McKay	Session 7: Service performance, evaluation and implications for healthcare organisations Six Presentations	1050 - 1230
Diana Khanna	Managing health decisions for the future: What is the role of economic evaluation in decision making in healthcare?	1050 – 1110
Minalli Vasandani	Clinical Leadership – Making the Aged Care Sector, workforce ready	1110 - 1130
Sandeep Reddy	Integrating business process modelling in healthcare service delivery enables a patient centred approach.	1130 – 1150
Tracey Doherty	Organisational barriers to the operationalisation of the Nurse Practitioner Role in Australian Public Hospitals: understanding persistent challenges	1150 - 1210
Jonathan Carver	Digital transformation; change and healthcare - what do we need to know and where do we need to go? Working together for better health service management outcomes.	1210 - 1230
Chair: Zhanming Liang	Suggestions for Symposium 2019 Symposium Closure	1230 - 1300
Lunch		1300 – 1330

Abstracts accepted for oral and poster presentation

Oral Presentations		
1	Sarah Low	Future-proof and sustainable health professionals for the 21st century: Applying transversal competencies to workforce development and learning pedagogy
2	Linda Furness	How can a regional health service contribute to Allied Health students beginning to think feel and act like a health professional?
3	Katerina Ristevska	Barriers that influence the implementation of telehealth in hospitals
4	Lois Meyer	Graduate health managers: a needs analysis of health systems internationally
5	Simon T. Cheung	Competency Development for Health Services Management Undergraduates in Hong Kong
6	Monisha Vaid Sandhu	Investing in developing managers' understanding of the complexity of healthcare environment: Case of Not-For-Profit Organizations
7	Sandra Leggat	"No one comes to work to harm patients" : Views of Australian hospital leaders on the provision of safe care
8	Janny Maddern	How health care managers weather change: Implications for health care management programs
9	Shaney Olsen	Building clinician capability to lead service improvement for future healthcare sustainability
10	Boonruang Khaonuan	Desired competencies of primary care managers for strengthening district health management in Krabi Province, Thailand.
11	Elina Karalis	Becoming a high reliability organization in healthcare: educate the leaders first
12	Davoud Pourmarzi	Validation of elements of community based models for treating hepatitis C virus infection: a Delphi method protocol
13	Ben Ballard	Nursing and Midwifery Workload Conceptual Model in an Acute Care Setting
14	Mark Mackay	Control Charts and the Emergency Department 4-hour Rule – A Case Study
15	Thomas Davis	Content analysis within healthcare management; how hospital performance affects management word choice
16	Anneke Fitzgerald	A call for age-friendly communities: Developing, implementing and evaluating an Intergenerational Learning Program in Australia
17	Mark Mackay	Trying to Understand the Patient Pathway – A Case Study
18	Antares Pamuardhiarso Soemantri	Universal Health Coverage in Indonesia: Progress to date and Future Proofing the Prosperity of Indonesia's Population: A Critical Analysis
19	Pengqian Fang	Evaluation of Patient Experience in County-level Public Hospitals in China: an Empirical Study Based on Picker Patient Experience Scale
20	Ashley Grace Cully	Meeting of the minds: an example of collaborative learning among health professionals
21	Diana Khanna	Managing health decisions for the future: What is the role of economic evaluation in decision making in healthcare?
22	Minalli Vasandani	Clinical Leadership – Making the Aged Care Sector, workforce ready

23	Sandeep Reddy	Integrating business process modelling in healthcare service delivery enables a patient centred approach.
24	Tracey Doherty	Organisational barriers to the operationalisation of the Nurse Practitioner Role in Australian Public Hospitals: understanding persistent challenges
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Poster Presentations		
1	Jonathan Rea	IT's TOO LATE TO RUN - They are already here! Who are they? THE AUSTRALIAN MILLENNIAL DOCTOR
2	Ujjwal Yadav	Orientation Resources for the Consumer Advisory Group of Sunshine Coast Hospital
3	Ami Patel	Digital Health Workforce: Conduct of an environment scan and development of a prototype Web-portal. Information for workforce education to build health informatics competency and capability
4	Sumali Kuruppu Arachchige	Development of a social media strategy, documentation of conference procedures, evaluation of web design tools and research – Summary of a Work Integrated Learning Placement
5	Antares Pamuardhiarso Soemantri	Gold Coast Hospital and Health Service (GCHHS) Health Analytics Communication Strategy Project
6	Claudia Marcela Aguirre Vasquez	ieMR Biomedical Device Integration Support Model Across Gold Coast Health and Health Services
7	Sanjeev Hiremath	On-boarding Application for Work Integrated Learning
8	Gregory Cronan	Intergenerational dialogue between school students and senior adults: exploring mutual educational benefits using video conferencing