



# SHAPE INTERNATIONAL SYMPOSIUM 2021

*"Shaping the future for health management education and research in a time of flux and uncertainty"*

**Online via zoom**

<https://jcu.zoom.us/j/85093951022>

**Dates: 12 noon – 4pm (AEST) 14 – 16 July, 2021**

***Aims:***

*In an environment of collegiality and openness to provide an opportunity for:*

- *Health management academics, research students and professionals with an interest in education and workforce development to explore issues and establish networks of academics with similar research interests*
- *SHAPE members to discuss State and program issues and developments*
- *Academics and higher degree students to discuss their research ideas, plans and methodologies and explore current and new research and curriculum directions in a supportive environment*
- *The development of future strategies relating to SHAPE's objectives*

*The Symposium 2021 will explore the challenges and opportunities currently facing health service management and University programs in the wake of the ongoing disruption from the COVID-19 pandemic.*

<b>Wednesday 14th July</b> Zoom link opens for greeting and meeting participants	11:45
<b>Welcome and official opening by A/Professor Zhanming Liang, President, SHAPE</b>	12:00
<b>Chris Selby Smith Oration presented by Professor David Briggs AM</b> <i>'From procrastination to reaction! What Leadership is required to SHAPE the future of healthcare?'</i>	12:15 -
Chair: A/Professor Kevin Forde	13:15
<b>Mary Harris Student Bursary Award and presentation</b> Chair: A/Professor Kevin Forde	13:15
Special guest presenter: A/Professor Mary Harris OA	-
Winner: Mr Nathan Dawes	13:40
Paper title: <i>'Leadership competencies and quality outcomes in residential aged care'</i>	

<b>Papers</b>	
Chair: Dr David Lim	
1) <u>Hanadi Hamadi</u> , Shyam Paryani, Mei Zhao , D. Rob Haley, Jing Xu and Aaron Spaulding 'COVID-19 Deaths: Disparity and the Impact of Community Characteristics'	13:50
2) <u>Mark Brommeyer</u> , Mark Mackay and Zhanming Liang 'Digital health, health informatics and health service management similarities and differences'.	-
3) <u>Eden Robertson</u> , Claire Treadgold and Leslie White, 'The Listen Carefully Project: Exploring best practice in implementing children and young peoples' right to be heard in healthcare'	15:30
4) <u>Hongmei Xie</u> 'An agile approach to transnational educational change during the COVID-19 outbreak using the SET'	
5) <u>Aakanksha Luthra</u> , Benedict Okonjo, Rajdeep Kaurand Parul Kaithwas, 'Perspectives of Health Services Management graduates on their capstone project which was undertaken during the COVID-19 pandemic'	
<b>Networking, wrap up and brief of the Thursday program</b>	15:30 – 16:00
<b>Thursday 15<sup>th</sup> July</b>	
Zoom link opens for greeting and meeting participants	
<b>Welcome by Ms. Anne Smyth</b>	
<b>Panel Discussion:</b> Issues facing Universities in health service management programs and what can we do to address these from different regional perspectives	
Chair: Ms. Anne Smyth	12:00
Panel Members:	-
A/Professor Fowie Ng - Hong Kong College of Health Service Executives & Tung Wah College, Hong Kong	13:30
A/Professor Dr. Phudit Tejativaddhana, Director SEAN Institute for Health Development (AIHD) Mahidol University, Thailand	
Professor Mark Mackay - Professor in Health Service Management, University of South Australia	
<b>Papers</b>	
Co-chairs: Dr Md Shahidul Islam and Dr Anurang Sharma	
1) <u>Nicolie Jenkins</u> , Lana Elliott, Sue Walker, Cameron Rutter and Reece Hinchcliff, 'Evaluating delivery mechanisms in tertiary level Health Management and Health Information Management education: a scoping review'	13:40
2) <u>Chaojie (George) Liu</u> , Qunhong Wu, Zhanming Liang, Leila Karimi , Adamm Ferrier, Jane Sheats and Hanan Khalil . 'Adaptation Strategies in Transnational Education: a case study of a Sino-Australian MHA program'	-
3) <u>Richard Olley</u> 'It's a matter of trust: the impact of leadership style on organisational identification and job satisfaction of aged care employees'	15:45
4) <u>Edris Kakemam</u> and Zhanming Liang, 'Challenging influencing the inefficiency of health services management and strategies to improve efficiency: a qualitative study in Iran'	
5) <u>Minalli Vasandani</u> , Sheree Lloyd and Danielle Waid, 'Managing Health Services Management Work Integrated Learning (WIL) placements in a time of turbulence'	
6) <u>Fowie NG</u> 'Digital Health and Health Services Management Professionals: How well does the coat fit?'	
<b>Wrap up and brief of the Friday program</b>	15:45 – 16:00

<b>Friday 16 July</b>		11:45
Zoom link opens for greeting and meeting participants		
<b>Welcome by A/Professor Janny Maddern</b>		
<b>Guest speaker: Professor Ian Wronski OA</b>		
Deputy Vice Chancellor of James Cook University and interim Chair of the Tropical Australian Academic Health Centre		12:00
<i>"Tropical Australian Academic Health Centre: Integrating health research, research education and health service delivery to address the priority health needs of northern Australia"</i>		-
Chair: A/Professor Janny Maddern		13:00
<b>Papers</b>		
Chair: Dr Sheree Lloyd		
1) <u>Reema Harrison</u> , Ashfaq Chauhan, Ramesh Walpola, Gavin Schwarz, Amirali Minbashian and Huong Le-Dao, 'Translation and change: Embedding effective change management in health'		13:00
		-
		13:40
2) <u>Sandeep Reddy</u> 'AI-Ready Healthcare Leadership-an imperative or a pointless endeavour'		
<b>Student papers 5 min presentation and advice from academics</b>		
Chair: A/Professor Zhanming Liang		
1) <u>Madeleine Kendrick</u> , 'Beyond Collaboration: A Reflection on Identity and Interdisciplinary Cross-Training as a Graduate Student'		13:50
		-
		14:15
2) <u>Nathan Dawes</u> and Stephanie Topp, 'Challenges to managing quality performance in northern Queensland residential aged care facilities'		
<b>Brief discussion of learning from the PhD journey</b>		
3) <u>Sanket Manishbhai Vakil</u> and Minalli Vasandani, 'Impact of COVID-19 on engagement and learning curve of students in health services'		
4) <u>Cheng I Loi</u> , Tek Fai Chan, Hao Hu and Carolina Oi Lam Ung 'Key stakeholder perspectives on developing pharmaceutical care in nursing homes in Macao'		
5) <u>Ka Cheng Lei</u> , Zuanji Liang, Hao Hu and Carolina Oi Lam Ung, 'Developing a logic model for the adoption of electronic medication administration records to improve quality of care in long-term care facilities: a key stakeholder interview study'		
6) <u>Zhifeng Cen</u> , Junlei Li, Carolina Oi Lam Ung and Hao Hu, 'Exploring the implementation of a multidisciplinary outreach health service model driven by public-private partnership for high-risk nursing home residents in Macao: a multisite, qualitative study'		14:15
		-
		15:30
7) <u>Sinead Turner</u> , David Lim and Vivian Isaac, 'Barriers and facilitators to rural General Practitioners involvement in high acuity caseloads'		
8) <u>Talat Mohammed</u> , Sam Toloo and Paula Bowman, 'Patient safety culture in Saudi hospitals: preliminary results from a cross-sectional survey of healthcare practitioners' attitudes in Makkah and Madinah'		
9) <u>Kiara Song</u> and David Lim, 'Factors influencing primary healthcare providers' attitude & capacity to be involved in disaster management'		
<b>2021 Symposium wrap up and moving forward</b>		
A/Professor Zhanming Liang & Professor Mark Mackay, SHAPE President & Secretary		15:30

## Guest speakers



### **Adjunct Professor David Briggs AM**

AM BHA (NSW) MHM (1st class Hons) PhD (UNE) Dr PH (Hon.NU) FACHSM FHKCHSE

Immediate Past President, Society for Health Administration Programs in Education (SHAPE),

Adjunct Professor, ASEAN Institute for Health Development, Mahidol University, Thailand, Adjunct Professor, Faculty of Medicine and Health, University of New England, Australia.,

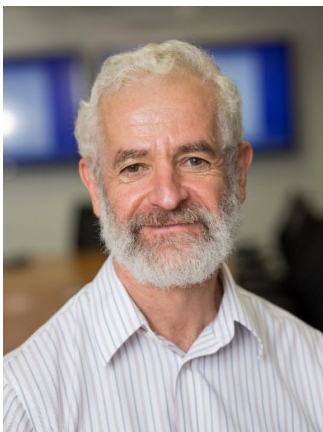
Editor in Chief, Asia Pacific Journal of Health Management

Honorary Editor in Chief, ASEAN Journal of Public Health and Development.

Director and Deputy Chair, Hunter New England Central Coast Primary Health Network, Formerly Adjunct Professor at the College of Health Systems Management, Naresuan University, Thailand

Professor Briggs is a Fellow, Life Member and Past National President of the Australasian College of Health Services Management (ACHSM) and Founding Fellow of the Hong Kong College of Health Service Executives. He was honoured with an appointment as a Member of the Order of Australia in 2020. Recently a life member of SHAPE. He was the recipient of the national ACHSM Gold Medal Award in 2004 and the NSW ACHSM Presidents Award 2014 for his extensive contributions to the College and to health services generally.

Professor Briggs has had extensive senior management and governance experience in the public health sector and has had extensive operational experience at Chief Executive level of hospitals, community health and area health services. He has extensive experience as a consultant in accreditation. His consultancy, research and publications include work in the health sector, most recently in PHC, in the Asia Pacific as well as Australia. Currently he is a Deputy Chair and Director of a PHC network, HNECCPHN. Professor Briggs was previously Head of the Health Management Program at the University of New England and has taught across the range of course units in that program both domestically, and overseas at the Chinese University of Hong Kong.



### **Professor Ian Wronski OA**

Emeritus Professor Ian Wronski has over 40 years' experience in rural, remote, tropical, public and Indigenous health. He is currently the Chair of the Tropical Australian Academic Health Centre, a research collaboration between the five Hospital and Health Services in northern Queensland, the Northern Queensland Primary Health Network and James Cook University that has been recognised by the National Health and Medical Research Council as a Centre for Innovation in Regional Health.

Professor Wronski's career has been focused on the health needs of underserved populations. The main dimensions of activity have included health policy development at local, national and international levels, the development of health workforce capability through the expansion of health professional programs and building health and medical research capacity relevant to tropical, Indigenous, and rural and remote populations, particularly in northern Australia and Australia's neighbours. He was the first Director of Health Services, Kimberley Aboriginal Medical Services Council and Medical Director of the Broome Regional Aboriginal Medical Service.

Having held senior management positions within the university sector, health system and Aboriginal Medical Service settings, Professor Wronski retired as Deputy Vice Chancellor of the Division of Tropical Health and Medicine, James Cook University (JCU), in late 2020. Whilst at JCU he led the development of research, education and training programs designed to develop regional research and ameliorate health workforce shortages in regional communities. He was a strong advocate for the foundation of the Australian Institute of Tropical Health and Medicine (AITHM) and for the establishment of the Tropical Australian Academic Health Centre. Professor Wronski also provided intellectual leadership, nationally and internationally, in focusing attention on health issues of importance to rural, remote, regional, Indigenous and tropical populations.

Ian has Fellowship status in public health, tropical and rural and remote medicine through the relevant Australian specialist colleges. In 2014, he was made an Officer of the Order of Australia for distinguished service to higher education, particularly in the areas of tropical and rural health and the health of Indigenous Australians. A recipient of the Australasian College of Tropical Medicine Medal and the Life Sciences Queensland Industry Excellence Award, he was vested as a Life Fellow of the Australian College of Rural and Remote Medicine and is a Fellow of the Australian Institute of Company Directors.

### Session Chairs and Panel Members

	<p><b>A/Professor Zhanming Liang</b> PhD, MSc, MBBS, FCHSM</p> <p>Associate Professor, Health Systems Management and Policy, Associate Dean, Research Education, College of Public Health, Medical and Veterinary Science, James Cook University</p> <p>President, SHAPE</p>
	<p><b>A/Professor Janny Maddern</b></p> <p>College of Business, Government and Law Flinders University</p> <p>Public Officer, SHAPE</p>
	<p><b>A/Professor Kevin Forde</b> M.Comm (Hons)</p> <p>Honorary Associate Professor School of Population Health University of NSW</p> <p>Honorary Treasurer, SHAPE</p>
	<p><b>Dr David Lim</b></p> <p>Director of academic program for public health and health service management, Western Sydney University.</p>



**Ms. Anne Smyth**

Director, Organisational Consulting  
Adjunct Senior Lecturer, University of New England, Australia  
Chair, SHAPE Symposium Academic Committee



**Professor Mark Mackay**

Professor in Health Service Management  
Clinical & Health Sciences  
University of South Australia  
  
National Secretary, SHAPE



**Dr. Fowie Ng** PhD, MSc, PDOT, Reg. OT(HK), FCHSM, FHKCHSE, FHKCCHP, CHE

Associate Professor, School of Management,  
Tung Wah College, Hong Kong  
  
Vice President,  
Hong Kong College of Health Service Executives



**Dr Phudit Tejavaddhana** DHSM, MD, MPA (1st Class Honor)

Diplomate Thai Boards of Family Practice and Preventive Medicine  
Associate Professor and Director, ASEAN Institute for Health Development,  
Mahidol University, Thailand  
  
Executive Director, ASEAN University Network-Health Promotion Network  
(AUN-HPN)



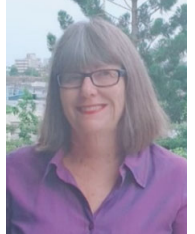
**Dr Anurag Sharma**

Director, Master of Health Leadership and Management Programs  
School of Population Health, UNSW



**Dr Md Shahidul (Shahid) Islam** PhD, MSC, MSS, BSS (Hon's), DTMH, AFCHSM

Lecturer in Health  
Course Coordinator, Health Management Programs  
School of Health, Faculty of Medicine and Health  
University of New England, Australia



**Dr Sheree Lloyd** PhD MTM, BBus(Computing) Grad Dip (Govt) Grad Dip (Project Mgt)  
Assoc Dip (MRA) | FHEA FCHSM CHE CHIM

Senior Lecturer Health Services Management  
School of Applied Psychology, Griffith University