



SOCIETY FOR HEALTH ADMINISTRATION PROGRAMS IN EDUCATION

“Promoting Excellence in Health Service Management Education and Research”

ABN 74 793 022 315 Website: www.shape.org.au

SHAPE INTERNATIONAL SYMPOSIUM 2022

“Shaping the healthcare workforce to meet the challenges we face in the Asia Pacific – what does this mean for health service educators, researchers and managers?”

Online via zoom

Dates: 11am – 6pm (AEST) 6 – 8 July, 2022

Hosted by the SHAPE Executive in Hybrid Mode via Zoom and two physical locations: Bangkok (Thailand) and Townsville (Australia). Please register via the below links:

Aims:

In an environment of collegiality and openness to provide an opportunity for:

- *Health management academics, research students and professionals with an interest in education and workforce development to explore issues and establish networks of academics with similar research interests*
- *SHAPE members to discuss State and program issues and developments*
- *Academics and higher degree students to discuss their research ideas, plans and methodologies and explore current and new research and curriculum directions in a supportive environment*
- *The development of future strategies relating to SHAPE’s objectives*

This symposium in particular explores the challenges and opportunities currently facing our healthcare workforce, and the implications to health service educators, researchers and health service managers. We will also hear from presenters about the broader health service management research they are undertaking currently.

Attending in Townsville, Australia: <https://www.trybooking.com/BZALT>

Attending in Bangkok, Thailand or online: <https://www.trybooking.com/BZAVA>

Wednesday 6th July Registration open at Bangkok and Townsville 10:30 Zoom link opens for greeting and meeting participants	10:45
Welcome and official opening <i>By A/Professor Zhanming Liang, President of SHAPE</i>	11:00
MU President addresses on challenges facing higher education in Asia Pacific	11:15- 12:00
Academic /PhD concurrent session 1 <i>Facilitator: Mr. Mark Brommeyer, Flinders University</i> 1. Dr Ranjit Kumar Dehury, University of Hyderabad, “Anti-microbial resistance is a concern for the near future in the treatment of ailments: A perspective in the Indian context.” 2. Dr. Yui-yip Lau, CPCE, The Hong Kong Polytechnic University, “Building Resilient Vaccine Supply Chain in the Use of Cloud-based Blockchain.” 3. Dr. Vasandani Vasandani, Griffith University, “From Classroom to Workplace: Graduate employment outcomes of health service management work integrated learning placements.”	12:00 – 13:00
Lunch break	13:00- 13:45
Facilitated Discussion “The Transformation of University Teaching” Faciliator: A/Professor Kevin Forde , <i>Treasurer of SHAPE</i> Panel members: Ms Anne Smyth , Organisational Consultant and Adjunct Senior Lecturer UNE Dr Jalal Mohammed , University of Auckland A/Professor Fowie NG , Tung Wah College, Hong Kong	13:45 - 15:45
Country, State and Program update: open discussion	
SHAPE membership, partnerships and project updates (together with afternoon tea)	15:45- 16:30
SHAPE Annual General Meeting	17:00- 18:00
Welcome reception: Networking and catching up drinks for all delegates	18:30
Thursday 7th July Registration open at Bangkok and Townsville 10:30 Zoom link opens for greeting and meeting participants	10:45
SHAPE Symposium Opening and Welcome	11:00
Chris Selby Smith Oration <i>Facilitator: Professor Anneke Fitzgerald</i> Speaker: Professor Sabrina Knight, AM Director, Murtupuni Centre for Rurual & Remote Health, James Cook University, Topic: The challenges in managing and developing the health workforce for the rural and aboriginal communities	11:20 – 12:20

<p>Mary Harris Student Bursary Award and presentation</p> <p><i>Facilitator: Mr. Nathan Dawes, James Cook University</i></p> <p>Mary Harris Student Bursary Winner: Ms Claudia Sauvage, Griffith University, “Revision of the onboarding process to embrace technology and innovation to meet the identified need of an organisation.”</p>	<p>12:20- 12:45</p>
<p>AIHD Brief Session <i>by A/Professor Phudit Tejativaddhana, Mahidol University</i></p>	<p>12:45- 13:00</p>
<p>Lunch break</p>	<p>13:00 – 13:45</p>
<p>Concurrent session 2</p> <p><i>Facilitator: Dr Judith Daire, Curtin University</i></p> <ol style="list-style-type: none"> 1. Emeritus Professor Sandra Leggat, La Trobe University and Adjunct Professor JCU, “What we know (and still don’t know) about health management practice.” 2. Mr Manfred Lai, School of Management, Tung Wah College, Hong Kong, “Challenges of cross border telemedicine services for Hong Kong residents in mainland China.” 3. Mr Mark Brommeyer, Flinders University, “Digital Health Competencies for Health Service Managers.” 4. A/Professor Carmen Reaiche, James Cook University, “Digital healthcare Inclusiveness: MyAgedCare Case Study.” 	<p>13:45– 15:25</p>
<p>Afternoon tea</p>	<p>15:25 - 15:45</p>
<p>Concurrent session 3</p> <p><i>Facilitator: A/Professor Sandeep Reddy, Deakin University</i></p> <ol style="list-style-type: none"> 1. Dr. Shyam Paryani, University of North Florida, “Virtual Care Research Center.” 2. Ms Tracey Tatnell, University of Papua New Guinea, “A bold proposal to address chronic clinician deficits in Papua New Guinea: digital classroom training for MBBS students in remote provinces.” 3. Dr Angie Shafei, Program Director, Healthcare Management, Flinders University, “Reimagining Work-Integrated Learning in Healthcare Management Postgraduate Programs: An Innovation Approach.” 4. Dr Peivand Bastani, University of Queensland, “Migration of doctors, nurses and dentists in the Asia Pacific: emerging trends, regulatory challenges, and implications for policy and practice.” 	<p>15:45 – 17:25</p>
<p>Wrap up and brief of the Friday program</p>	<p>17:25 – 17:45</p>
<p>Conference Dinner – 19:00 onward</p> <p>Venue: Watermark, 72-74 The Strand Townsville</p>	

Friday 8th July Registration open at Bangkok and Townsville Zoom link opens for greeting and meeting participants	10:45
Welcome, SHAPE Update and Announcement <i>By A/Professor Zhanming Liang, President of SHAPE</i>	11:00 - 11:15
Facilitated Panel Discussion <i>by Ms. Anne Smyth, Senior Consultant and Adjunct Senior Lecturer, University of New England</i> Panel Members: TBC Topic: Supporting the workforce – what are the significant workforce issues we are facing and what can we at SHAPE do about them?	11:15 – 12:45
Lunch break	12:45- 13:30
Concurrent Session 4 <i>Facilitator: Dr MD Shahidul Islam, University of New England</i> 1. Ms Rajeswari Sambasivam, Institute of Mental Health, Singapore, “Adopting online survey modes during the COVID-19 pandemic.” 2. Dr Peivand Bastani, University of Queensland, “Impact of COVID-19 on the Frontline Healthcare Workers during the Pandemic: implications to policy and management practice.” 3. Dr Yui-yip Lau, CPCE, The Hong Kong Polytechnic University, “The Adoption of New Funeral Technology in the Crisis of COVID-19 Pandemic.” 4. Mr Mohammad Ainul Maruf, Taipei Medical University, “Predictors of knowledge, attitudes, and practices toward COVID-19 preventive measure among HCWS in Taiwan and Indonesia.”	13:30 – 14:50
Student papers 5 min presentation and advice from academics part one <i>Facilitator: Professor George Liu, La Trobe University</i> <i>Student Mentors: TBC</i> 1. Ms Annie Arnold, Flinders University, “Point-of-care ultrasound in rural practice.” 2. Mr Nicholas Heng, James Cook University, “Electronic Health Records in Aged Care and Aging Concepts.” 3. S M Taniya Yasmin Mahidol University, “Addressing healthcare workforce hurdles to improve healthcare service and delivery in Bangladesh via strong management and leadership.”	15:30 – 16:00
Afternoon tea	16:00 - 16:15
Student papers 5 min presentation and advice from academics part two <i>Facilitator: Professor George Liu, La Trobe University</i> 1. Ms Sirou Han, Health Commission of Shandong Province, Jinan, China, “Examination of potential improvements in medical services delivery based on the Government Service Convenience Hotline.” 2. Miss Yu Zheng, University of Macau, “Burnout among healthcare providers during the COVID-19 pandemic: a cross-sectional survey study in Macao.”	16:15 – 16:45

<p>3. Ms Pou Kuan Tang, University of Macau, ‘Exploring the readiness of adopting eHealth in pharmaceutical care during COVID-19 pandemic: implications for major public health emergencies in the future’.</p> <p>4. Miss Un I Choi, University of Macau, ‘Parents’ intention for their children to receive COVID-19 vaccine: implications for vaccination programme in Macau’</p>	
<p>2022 Symposium Wrap up <i>By A/Professor Zhanming Liang, President of SHAPE</i></p>	<p>16:45- 16:50</p>
<p>HDR Session</p>	<p>16:50- 17:30</p>