

Joint ACHSE/SHAPE Workshop

Health Reform: Listening to Managers

It's time to

- **LISTEN AND LEARN.** Be part of this discussion where clinicians, general managers and academics will come together to reflect on our current health systems and look at what we really need to do to improve healthcare delivery
- **BREAK DOWN THE BARRIERS.** Have your say in what major decisions we need to take if health reform is to become a reality
- **BE HEARD.** Moving beyond the talk and the rhetoric you will be able to influence the desired outcomes from these discussions in the knowledge that the recommendations don't stop there

About this Workshop:

There seems to be furious agreement in Australia about the need for reform of the health system, and high minded goals like access, equity and effectiveness are not contested. However, nothing like agreement has been reached about the practical direction of reform.

This workshop will bring together practicing managers, clinicians and academics to develop ideas about how a reformed system might work in practice.

This forum provides a great opportunity to network with a diverse group of senior health providers, academic leaders and stakeholders.

Scene-setting presentations in the morning will stimulate the debate so that we can work together in the afternoon to develop responses to these major tensions:

- The role of government: contract or deliver?
- A balancing act: primary and acute care.....
- Health finance: tax or social insurance?
- Organisation and governance: centralised or decentralized?

We are working on this being one of a series of five workshops to delve deep into these health reform issues..

Who should attend? Health Service Managers, CEOs, General Managers, Clinicians, Department Heads, Academics working in health management, Health Services Management Researchers

Places will be limited to optimise the value of the information exchange so book your seat now to avoid disappointment.

Venue:	Oaks Plaza Piers Hotel, Glenelg, Adelaide	
Time:	09.30 am to 5.00 pm followed by networking drinks	
Date:	Wednesday 8 July, 2009	
Costs:	ACHSE/SHAPE members	\$440.00 (incl GST)
	Non Members	\$550.00 (incl GST)

About the Workshop Presenters:

Mr Peter Allen, Deputy Dean, ANZ School of Government, Melbourne, Victoria

Peter joined ANZSOG in March this year after more than 20 years in the Victorian public service, most recently as Under Secretary in the Department of Human Services. Earlier responsibilities included Secretary of the Victorian Department of Education and the Department of Tourism, Sport and the Commonwealth Games and senior positions in Community Services Victoria, and Health and Community Services.

Before joining the Victorian public service Mr Allen's career included journalism, the private sector, the Commonwealth public service and the welfare sector. Mr Allen is a National Fellow of the Institute of Public Administration Australia, a Fellow of the Victorian Institute of Public Administration, and a Fellow of ANZSOG. He also chairs the Management Committee of the Australian Health Practitioner Regulation Agency.

Professor Judith Dwyer, Head, Department of Health Management, Flinders University, South Australia

Professor Judith Dwyer is Head of the Department of Health Management in the School of Medicine at Flinders University in South Australia, and was formerly the head of the Department of Health Policy and Management at the La Trobe School of Public Health. She is a former CEO of Southern Health Care Network in Melbourne, and of Flinders Medical Centre in Adelaide, and worked in the Australian health system for more than 20 years in a broad range of community, hospital and government settings.

Judith's research and consulting work is focused on leadership and governance of the health care system, and on primary health care services for Aboriginal and Torres Strait Islander communities. Her recent consulting engagements include consultations for the NHMRC review of the Roadmap for Aboriginal Health Research, a commissioned paper on Governance Options for the National Health and Hospitals Reform Commission, and a study for Cancer Australia on the experiences of women with gynaecological cancer.

Judith is a fellow of the Australian Institute of Company Directors, and of the Australian College of Health Service Executives, and has extensive experience as a board director and as a senior manager. She was the inaugural president of Women's Hospitals Australasia, and founding chair of the Australian Resource Centre for Healthcare Innovation. She was listed as one of Australia's 'Smart 100' by The Bulletin in 2003, and was awarded the inaugural Women's Health Award by the Australian Medical Association.

She has published widely in academic and professional journals, and with colleagues is the author of the popular book *Project Management in Health and Community Services: Getting Good Ideas to Work*, published by Allen and Unwin.

Martin Hefford, Director, LECG Limited, Wellington, New Zealand

Martin specialises in health services planning, public policy analysis and change management. He is experienced in leading complex change projects and in programme design, implementation and review.

Before joining LECG he held a number of senior management roles, including Chief Operating Officer at Capital & Coast DHB, Group Manager Planning and Funding at Hutt Valley DHB, Senior Locality Manager in the Health Funding Authority and Group Manager Mental Health in the Central Regional Health Authority. He has also worked in a senior advisory role in the Department of Social Welfare.

Martin holds a Master of Arts degree from Victoria University and a BA and Post Graduate Diploma (psych) from Otago University. In 2004 he was awarded a Harkness Fellowship and spent a year working at Kaiser Permanente in California researching exemplar population health programs in the US. He has published locally and internationally on health service planning and implementation

Professor Jeffrey Richardson, Foundation Director Centre for Health Economics, Faculty of Business and Economics, Monash University, Victoria.

Jeff is an Adjunct Associate of Stanford University, California and Honorary Professor at the University of South Australia. Previously he was an Associate Professor in the School of Economic and Financial Studies at Macquarie University. For six years he was a Visiting Fellow at the ANU Health Economics Research Unit. He has worked with the World Health Organization, the Australian Development Assistance Bureau and the Rockefeller Foundation.

Professor Richardson received his doctorate in 1978 for a dissertation on the economics of health insurance. Subsequent research interests have included the econometric modelling of hospital and medical supply and demand, analyses of doctors' incomes, medical fees, medical practices and the affect of the growth of the doctor supply and the geographic distribution of doctors across Australia, alcohol and tobacco use, international health care systems, the chiropractic industry, the effects of privatisation and regulation in Australia, health care technology and its diffusion, voluntary euthanasia, the health care problems of Papua New Guinea, Malaysia and Fiji, conceptual and ethical issues in the use of cost utility analysis, resource based medical fees, health outcomes, the creation of MAU instruments for the evaluation of quality adjusted life years, the financing and delivery of health promotion, and the reform of the Australian health sector.

Jeff has published over 150 articles in journals and as edited chapters, and 200 other reports, working papers and notes. He has been on the editorial boards of 7 journals including *Health Economics* and the *Journal of Health Economics*, on the Scientific Committee of the International Health Economist's Association conferences for 11 years, a member of the Pharmaceutical Remuneration Tribunal for 11 years and was the President of the Australian Health Economics Group from 1984 to 1991. He chaired the 2004 enquiry into the Tasmanian Health System. He has worked in most areas of economics.

About ACHSE: ACHSE is the leadership and learning network for health professionals in management. Its membership is broad and multi-disciplinary – with a focus on professional development and networking – offering innovative approaches to leadership, management and emerging issues in the sector. Visit: www.achse.org.au

About SHAPE: SHAPE's mission is the promotion of excellence in health service management education and research in Australia, New Zealand, Asia and the Pacific. It provides an academic forum to debate educational issues, encourage innovation and enhance the work of member programs in health service management education and research. Visit: www.shape.org.au

For all enquiries, please contact Sue Thomson on 02 9878 5088 or email at nationalpd@achse.org.au

Registration forms should be faxed to 02 9878 2272



This is a joint ACHSE / SHAPE Initiative

REGISTRATION FORM Fax to: 02 9878 2272
Health Reform: Listening to Managers Wednesday 8 July

Workshop Only

ACHSE /SHAPE Member \$ 440.00* (inc GST) Non Member \$ 550.00* (inc GST)

Combined Workshop and SHAPE Symposium **

ACHSE /SHAPE Member \$ 740.00* (inc GST) Non Member \$ 550.00* (inc GST)

*Cost of workshop includes arrival tea and coffee, morning tea, lunch, and networking drinks (SHAPE Symposium welcome function)

** includes full SHAPE 2009 Symposium registration (with conference dinner and welcome function) – **represents \$50 discount**

Title First Name Surname

Position

Organisation

Address

Town/Suburb State Postcode

Telephone Fax

Email

This Registration Form becomes a tax invoice for GST upon payment

PAYMENT (Fully Tax Deductible)

TAX INVOICE ABN 41 008 390 734

Cheque (must accompany registration and be made payable to ACHSE (National))

Credit card [] VISA [] MASTERCARD

No

Total Amount: _____ Expiry Date: _____

- If you have any queries, please contact Sue Thomson on 02 9878 5088 or email: nationalpd@achse.org.au
- **Closing date for receipt of registrations is Wednesday 24 June.** We regret that no refunds can be made after this date as catering arrangements will have already been made. Should a cancellation be made after the above date, and payment has not been received, a tax invoice will be sent for the outstanding amount.
- Please forward Registration Form with Payment to:

ACHSE, P O Box 341, North Ryde NSW 1670 or Fax: 02 9878 2272

www.achse.org.au

Privacy: The collection of these details is primarily so that we can register you for this event. The information (excluding payment details) will be stored in the ACHSE's database and may be used for future marketing of ACHSE's events.

Please tick here if you are not a member of the ACHSE and you do not wish your details to be retained by the college.

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